

## **ANNUAL REPORT** 2021 | 2022

### **OUR MISSION**

Helping children, adults and families live healthier, happier lives.

#### **OUR VISION**

Development Centers will be the preeminent organization committed to excellence and the recognized leader in Human Services. We will provide a continuum of diversified services based upon community need, resulting in outstanding and ever improving outcomes.

#### **OUR VALUES**

- $\cdot$  Respect and compassion for all persons served
- $\cdot$  Acknowledge the abilities, strengths, and worth of the individual and his/her family
- $\cdot$  Seek out and be responsive to the community need
- Dedication to teamwork, professionalism, ethical conduct and the prudent use of resources
- · Commitment to opportunities, regardless of personal barriers
- · Commitment to best practice

#### **OUR POSITION ON EQUITY**

We believe in the fair and just distribution of resources and opportunities needed to achieve wellbeing.

We engage with compassion to confront and dismantle oppression interpersonally, institutionally, and systemically.

We commit to building a culture of equity and belonging.

#### BOARD MEMBERS FY 2021-2022

Chair: Cheryl Hawkins, Ph.D. Retired Vice President & Chief Academic Officer, Schoolcraft College

Vice Chair Programming: Rodger Prong, MBA Oakland Physicians Network

> Secretary: Kevin Outland President, Pure Energy Advertising

Member: Jerry Allen Retired, Allen Maintenance Co.

Member: Nicholas Dubose Owner, GT Transportation, Head Start Parent

> Member: Dr. Subhash C. Gulati Retired Medical Doctor

Member: Daicia Price, Ph.D. Clinical Asst. Professor, University of Michigan

> Member: Sharon Smith New Directions Member, Student

Member: Frederiek Toney Retired President, Global Ford Customer Service

Member: Laura Tomassi-Miller Consultant, Tomassi-Miller Strategies LLC

Member: Cheryl Munday, Ph.D. Retired Psychologist Professor University of Detroit Mercy

> Member: Elizabeth Brock Attorney



#### Dear Friends,

For 40 years, Development Centers has focused on helping adults and children in and around Detroit improve their lives when facing challenging circumstances. Developing long lasting relationships is key to helping children, adults and families maintain a path of long-term success.

Your support is pivotal in providing high quality mental health care, career readiness, and early childhood education to thousands of adults and children in our community. Our work would not be possible without the ongoing support of donors like you!

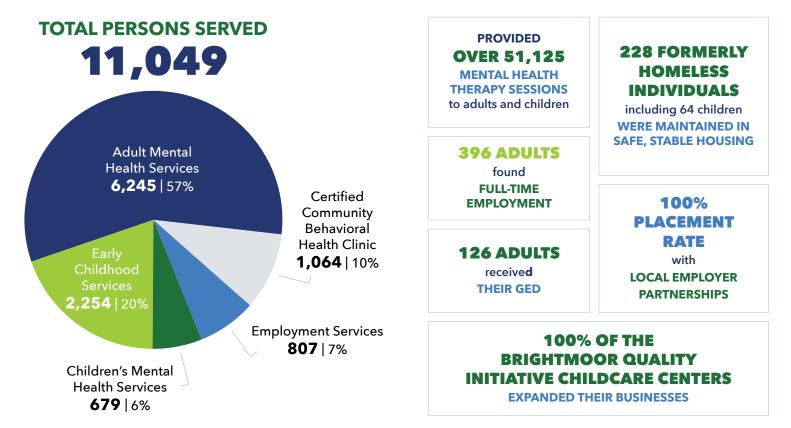
Thank you for truly helping children and families live healthier and happier lives!

With gratitude,

Patherini Shemai Phi

**Dr. Catherine Liesman** *Chief Executive Officer* 

## **YOUR SUPPORT MAKES AN IMPACT**



91% OF		
MENTAL HEALTH		
CLIENTS		
reported a feeling of		
SAFETY AND		
ACCEPTANCE		

#### 108 HEAD START FAMILIES

received EMERGENCY/CRISIS INTERVENTION SUPPORT FOR FOOD, CLOTHING AND SHELTER

#### **50 CHILDREN**

in the school-based program ATTENDED A NO-COST, SUMMER CAMP PROGRAM

#### **200% INCREASE**

in patients served by our CERTIFIED COMMUNITY BEHAVIORAL HEALTH CLINIC (CCBHC)

#### **234 CHILDREN**

in the Early Head Start and Head Start Program received FREE DENTAL CLEANINGS, HEARING AND VISION SCREENINGS

#### **FINANCIALS**

#### REVENUE

\$11,043,149 \$1,986,002
\$1 986 002
\$1,700,00L
\$5,993,309
\$2,110,173
\$581,164
\$1,006,120
\$211,489
\$22,931,406

#### **EXPENSES**

Salaries and Wages	\$11,271,374
Fringe Benefits	\$3,141,145
Program Expenses	\$7,697,020
Administrative Expenses	\$760,080
Total Expenses	\$22,869,619
Increase In Unrestricted Net Assets	\$61,787

### EARLY CHILDHOOD & FAMILY SERVICES





#### **EARLY CHILDHOOD MISSION**

We believe that a child's earliest relationships and care provides the foundation for healthy growth and development. Therefore, we are dedicated to providing services that nurture, strengthen and empower parents & caregivers, promote positive attachment relationships and encourage the development of young children to their highest potential.

The Early Childhood and Family Services program provides a full range of prevention, early intervention and treatment services for families with young children from pregnancy through age five.

#### Early Childhood & Family Services 17321 Telegraph Road

Detroit, MI 48219

Development Centers Early Childhood Center 19176 Northrop St. Detroit, MI 48219

McKenny Community Center (Early Head Start) 19740 Burt Road Detroit, MI 48219 Seven Mile (Early Head Start and Head Start) 13735 W. Seven Mile Road Detroit, MI 48235

**St. Suzanne (Early Head Start and Head Start)** 19321 West Chicago St. Detroit, MI 48228

## WORKFORCE DEVELOPMENT

The Detroit at Work Career Center provides adult Detroit residents with opportunities for both employment and training as they advance on their road to self-sufficiency.

**The Career Center** 24424 W. McNichols Rd. Detroit, MI 48219

#### **EXPAND TRAINING & CAREER PATHWAYS**

Targeting five growth industries:

- Manufacturing
- Retail, Hospitality & Entertainment
- Healthcare
- Information Technology
- Construction & Logistics

#### **BARRIER ELIMINATION**

Identifying and solving barriers impeding employment including mobility, childcare, literacy, housing and anything preventing people from finding meaningful employment.



Photo courtesy of Detroitatwork.com.

### MENTAL HEALTH PROGRAMS & SERVICES





Development Centers provides a wide range of mental health programs for adults, children and families. Services include individual and group therapy and parenting support. Additional specialized treatment options are provided for individuals with intellectual or developmental disabilities, Juvenile Justice and chronically homeless individuals and families. Services are provided at our five main locations, client homes and select partner schools. Telehealth services are available for many of these programs.

Access, Youth and Family Services, Early Childhood & Family Services 17321 Telegraph Road, Detroit, MI 48219

Adult Behavioral Health Services 24424 W. McNichols Rd., Detroit, MI 48219

McKenny Community Center 19750 Burt Rd., Detroit, MI 48219

New Directions Clubhouse 24430 W. McNichols Rd., Detroit, MI 48219

North Central Health Center 4321 E. McNichols Rd., Detroit, MI 48212

#### SCHOOL BASED PROGRAM LOCATIONS

Barber Preparatory Academy Beech Elementary Cody High School Cooke STEM Academy Dossin Elementary Hicks Elementary Mumford High School Renaissance High School The School at Marygrove

### MENTAL HEALTH PROGRAMS & SERVICES

In June of 2021, Development Centers launched our Certified Community Behavioral Health Clinic.

#### WHAT IS A CERTIFIED COMMUNITY BEHAVIORAL HEALTH CLINIC?

A Certified Community Behavioral Health Clinic (CCBHC) is a specially-designated model that provides a comprehensive range of mental health and substance use services.

The CCBHC dramatically increases access to mental health and substance use disorder treatment, expands the ability to address the overdose crisis and establishes innovative partnerships with law enforcement, schools and hospitals to improve care, reduce recidivism and prevent hospital readmissions.

Our CCBHC provides...

- Outpatient mental health & substance use services
- Care coordination with primary care community groups
- Targeted case management
- Tailored services and programs for LGBTQ persons and veterans



## **CARF ACCREDITED**





#### COMMISSION ON ACCREDITATION OF REHABILITATION FACILITIES

Assertive Community Treatment Mental Health (Adults)

**Case Management/Services Coordination** Mental Health (Adults) Mental Health (Children and Adolescents)

**Community Integration** Psychosocial Rehabilitation (Adults)

Integrated Behavioral Health/Primary Care Comprehensive Care (Adults)



#### **Outpatient Treatment**

Integrated: IDD/mental health (Adults) Integrated: IDD/mental health (Children and Adolescents) Integrated: SUD/mental health (Adults) Integrated: SUD/mental health (Children and Adolescents) Mental health (Adults) Mental health (Children and Adolescents)

Supported Living Mental Health (Adults)

Governance Standards Applied



# **ERICA'S STORY**



Your support helped Erica overcome her grief and find a career path.

Erica came to our Career Center over a year ago. She had three children and was out of work due to the pandemic. This was a very challenging time for Erica as she lost both her mother and her grandmother who she says, "were my support system my entire life."

Erica wanted to move forward in her life and become a positive role model for her children. She knew she couldn't let grief keep her from living her life, but she didn't have transportation or her support system to help her. She was overwhelmed, stating "I felt I was being held under water and was discouraged." Soon she found help in the PATH program at Development Centers' Career Center.

Her career coaches were aware of her recent trauma and were gentle with her. Erica loved children and wanted to build a career in childcare. Her career coaches helped her find

transportation, childcare and provided her with a laptop to find employment opportunities and to enroll in classes and trainings. They helped her build her resume, her interviewing skills and most importantly, her self-confidence. They worked with her, through her grief, so she could gain confidence in herself.

Erica soon found full-time employment working in childcare, and she is now working with her Career Coaches to start her own childcare business. Erica states her career coaches were, "very special and beautiful women inside and out...I am truly thankful for them!"

Your support provided Erica with a dedicated team of career coaches and the critical supplies she needed to find a long-term career path. Thanks to you, Erica and her children are thriving.



# SHARON'S STORY



Sharon, New Directions Clubhouse member for 14 years

Sharon was diagnosed with a severe form of mental illness in 2007. Getting out of the hospital was an overwhelming experience, so her therapist recommended her to Development Centers' New Directions Clubhouse.

The Clubhouse model is an international, evidenced-based program that offers people living with mental illness opportunities to find meaningful employment, develop skills and a healthy social life. New Directions is one of two certified Clubhouses in Detroit. Through the Clubhouse, members have access to an onsite pharmacy and a team of full-time mental health professionals.

The routine and skill building aspects of Clubhouse were both essential for Sharon's recovery. The Clubhouse model is built around the work-ordered day which is a full day, Monday through Friday, paralleling the typical business hours of the working community.

When Sharon came to the New Directions Clubhouse she was shy and unsure about what she could offer. However, Sharon always had a life-long passion for cooking and soon contributed her talents to the community. Having the routine and structure of the work-ordered day, and being able

to feel useful by participating in the meal planning and preparation, Sharon gained self-confidence and began setting life goals for herself.

Within a few years, Sharon received her GED and went on to earn her Associates Degree. She has been a Clubhouse member for 14 years and serves on Development Centers' Board of Directors. She recently held a successful fundraiser and raised over \$20,000 for essential Clubhouse needs. Sharon attributes her success and recovery to New Directions Clubhouse. Thanks to your support for Clubhouse, Sharon states, "I have come a long, long way."





Helen and her two children

Your support is helping instill a love of learning that will stay with a child for the rest of their life.

Helen and her two children, Elliot\* and Anna\* are proof that Early Childhood Education is critical for future academic success. Anna was 4 years old and Elliot was just six months old when they entered Development Centers' Head Start and Early Head Start program.

Anna was non-verbal when she entered the program, but Helen began to notice an improvement in her daughter's language skills soon after starting the program. Helen states, "Anna loved learning the alphabet." Anna always enjoyed music and singing. The teachers noticed this about Anna and used music as a tool to engage with her. This inspired Anna to develop words and the phonological awareness needed to form sentences. Helen was amazed about how much attention both her children received." This program was a blessing to me and my family," Helen says.

Thanks to your support, Anna and Elliot are thriving in elementary school! Anna receives high grades and loves math and Elliot loves to read and write. Helen firmly believes that her children's love of learning and their strong academic performance has everything to do with the early childhood education they received at Development Centers. "I really saw the improvement in their brain development at such a young age...they were learning about colors and the alphabet and they were having fun and learning something new every day."

Your support is making high quality childhood education available to families like Helen's. Your support helps provide supplies, innovative learning materials, unique field trips, parenting support classes and so much more. Thanks to your support, Anna and Elliot are on a successful life path of learning.

\*Names have been changed to protect the privacy of the children.

# THANK YOU FOR...

116



### **6 6 HELPING CHILDREN, ADULTS AND FAMILIES LIVE HEALTHIER, HAPPIER LIVES. ??**



### Development Centers Inspiring Hope...Improving Lives

## **CONTACT US**

Administrative Office 17421 Telegraph Road Detroit, MI 48219

#### Sally Bond

Development Director 313-255-0900 ext. 1218 sbond@develctrs.org

#### www.develctrs.org