



ANNUAL REPORT

2018-2019

develctrs.org

OUR MISSION

Helping children, adults and families live healthier, happier lives.

OUR VISION

Development Centers will be the preeminent organization committed to excellence and the recognized leader in Human Services. We will provide a continuum of diversified services based upon community need, resulting in outstanding and ever improving outcomes.

OUR VALUES

- Respect and compassion for all persons served
- Acknowledge the abilities, strengths, and worth of the individual and his/her family
- Seek out and be responsive to the community need
- Dedication to teamwork, professionalism, ethical conduct and the prudent use of resources
- Commitment to opportunities, regardless of personal barriers
- Commitment to best practices



A LETTER FROM OUR CEO

Dearest supporters,

As we close the 2019 Fiscal Year, it provides an important opportunity to reflect on another year, the 36th year for Development Centers.

Development Centers offers a priceless lifeline to children, adults, and families experiencing healthcare, employment and early childhood needs. In Fiscal Year 2019, Development Centers collectively served approximately 12,500 individuals – the largest number of people our agency has ever served in one year!

Words cannot express how grateful I am to our Board of Directors, donors, volunteers, and the incredible staff who make our work possible. It amazes me how much of an impact we make by working together as a strong team. We truly are better together!

Your support and commitment to our mission made these great accomplishments possible. We cannot thank you enough for the many ways you have shown your support. We have big plans for the year to come and look forward to sharing the progress with you in the near future.

With deep gratitude,

Dr. Catherine Liesman
Chief Executive Officer



EXPANDING OPPORTUNITY

The New Career Center

In July of 2019, Development Centers with the partnership of Detroit Employment Solutions Corporation, opened a new Career Center as part of the Detroit at Work project. This is a voluntary program open to any resident of Detroit looking to receive employment and career support services.

This newly renovated Career Center offers support in job search, resume building, one on one career coaching and other support services to connect Detroiters to employment opportunities.



HIGHLIGHTS

Here are a few special highlights from the past year.

We provided 12,468 consumers with life changing services

19.5% increase in the number of adults and children served from the previous year

192 mother-infant bonds were strengthened through our Infant Mental Health program

50 childcare providers received training and consulting support through our Brightmoor Quality Initiative

68% of individuals placed in employment remained employed after 90 days

142 individuals served in our Supportive Housing program

650 families were provided nutritious meals and holiday gifts

800 families served through our partnership with Forgotten Harvest

50 kids went to Summer Camp

83% of children

with designated severe emotional disturbance showed clinically significant improvement

417 children

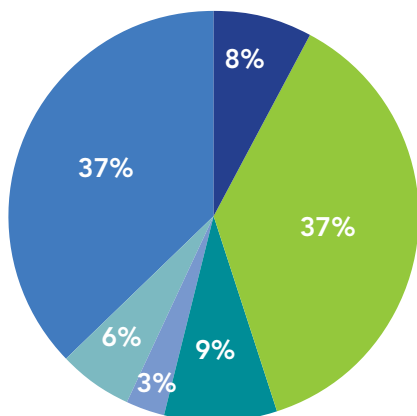
registered in Head Start and Early Head Start programming

39 children

served in our Wraparound program

94% of children

in the SED Waiver program (including foster children) significantly strengthened relationships with their caregivers and were stabilized in the community



- 8% School Based Behavioral Health
- 37% Adult Behavioral Health
- 9% Child Behavioral Health
- 3% Developmental Disabilities
- 6% Employment
- 37% Early Childhood and Family Services

OUR IMPACT

Thanks to your support, Development Centers served 12,468 consumers in FY 19 – a 19.5% increase from the previous year.

26 programs
20 locations
350 staff members

SHARON'S STORY

New Directions

When Sharon, 58, first came to Development Centers in 2006, she had a long history of mental illness, homelessness and substance dependence. When she was 16 she was diagnosed with schizoaffective disorder and experienced her first hospitalization. Shortly after she dropped out of high school.

For several years her dependence on crack cocaine, alcohol and cannabis continued to dominate her life. One day, Sharon decided enough was enough. With the help of her recovery team in Development Centers New Direction Program, Sharon successfully worked on her recovery plan and life goals. Sharon is happy to report she has been clean from all substances for over thirteen years!

One of her life long dreams was to complete her education, so she joined Development Center's Supported Education program.

In 2016 she earned her GED, but she wanted to continue her pursuit of higher education and earned an Associate degree shortly after.

"New Directions at Development Centers means the world to me and I wouldn't be where I am today without them."

Now Sharon is pursuing a BA in psychology, at Wayne State University and has a 4.0 GPA. She is set to graduate in 2021 and plans on continuing to graduate school.

Sharon is very grateful to the staff at Development Centers.



PROGRAM IMPACT

Behavioral Health
Total Served: 6,720

School Based Programs
Total Served: 988

Early Childhood & Family Services
Total Served: 4,637

Employment Services
Total Served: 745

"I cannot thank you guys enough! Development Centers is a life saver. We are much better off as a family. You give us hope."
– Candice

"My child has improved tremendously since meeting with his therapist. I am a single working mom with limited transportation. Having to take my child to an appointment would be impossible. I love that his therapist is at the school. He is improving so much!"
– Naomi

"Before Development Centers I struggled a lot with depression and feeling helpless. The minute I walked through Development Centers' door, I was welcomed and overwhelmed with people who wanted me to succeed"
– Courtney

NICHOLAS' STORY

Early Head Start

as well. "Development Centers encourages parents to be very involved. I don't just drop Riley off and then pick her up. I'm involved on every level."

Nicholas is an active member on the Head Start Policy Council where he attends parent conferences and learns valuable parenting skills. He is also a regular volunteer in the classroom, a participant of Development Centers' Fatherhood University, and is a recent graduate of the Cooking Matters program, a six week course taught by a chef and nutritionist on how to prepare affordable healthy family meals.

"Development Centers gives me so many opportunities to grow alongside my child. They help me in so many ways to be a better parent."

As a result of Nicholas' active participation and a strong home-school partnership, Riley is thriving. She is very inquisitive and loves to have long conversations. She loves reading and spending time with her family, and one of her favorite tasks at school is helping set the table for breakfast.



COURTNEY'S STORY

Employment



Courtney has a lot to be grateful for. Recently, she participated in PATH, a program of the Career Center.

In this program, she received resume support, one on one career coaching and other support services to get her connected to meaningful employment. She is so grateful for all of the dedicated staff at Development Centers.

However, what she is grateful for the most, is that her husband and children have witnessed her growth and transformation.

"The staff truly care...without them I wouldn't be in the position I am in now. They've provided me with a happier and healthier life...it's amazing!"

FINANCIAL SUMMARY

Detroit Wayne Mental Health Authority	13,218,199
Detroit Employment Solutions Corporation	1,822,738
Detroit Early Head Start Grant	1,521,413
Birth to Five Grant	3,764,660
Foundations and Other Grants	1,236,450
Fees, Insurances and Other	1,107,044
Michigan Department of Community Health	878,542
Charitable and In Kind Contributions	163,774
Total Support and Revenue	23,712,820
Salaries and Wages	11,862,063
Fringe Benefits	3,308,778
Program Expenses	6,544,177
Administrative Expenses	2,106,251
Total Expenses	23,821,269
Decrease In Unrestricted Net Assets	(108,449)

Board Members FY 2018-2019

Rodger Prong, Chair
Cheryl Hawkins, Vice Chair
Melvin Houston, Treasurer
Kevin Outland, Secretary

Jerry Allen
Kathy Operhall
Dr. Subhash Gulati
Gary Ley

CONTACT US:

Administrative Office:
17421 Telegraph Road
Detroit, MI 48219

Customer Service:
(888) 280-0186

Access Dept.:
(313) 531-2500

www.develctrs.org

OUR PROGRAMS:

Behavioral Health Programs

1.) Access: Child & Adolescent Services
Early Childhood & Family Services
17321 Telegraph Road
Detroit, MI 48219

2.) Adult Behavioral Health Services
24424 West McNichols Road
Detroit, MI 48219

3.) Mckenny Community Center
19750 Burt Road
Detroit, MI 48219

4.) New Directions Clubhouse
24430 West McNichols Road
Detroit, MI 48219

5.) North Central Campus
Detroit Hope Clubhouse
17141 Ryan Road
Detroit, MI 48212

6.) North Central Health Center
4321 E. McNichols Road
Detroit, MI 48212

School Based Programs

1.) Beech Elementary
19990 Beech Daly Road
Redford, MI 48239

2.) Cody High School
18445 Cathedral Street
Detroit, MI 48228

3.) Dossin Elementary-
Middle School
16650 Glendale Street
Detroit, MI 48227

4.) Hicks Elementary
100 Helen Street
Inkster, MI 48141

5.) Highland Park
Renaissance Academy
45 E. Buena Vista
Highland Park, MI 48203

6.) Mumford High School
17525 Wyoming Avenue
Detroit, MI 48221

7.) Renaissance High School
6565 W. Outer Drive
Detroit, MI 48235

Early Childhood & Family Services

Early Childhood & Family Services
17321 Telegraph Road
Detroit, MI 48219

Northrop (Early Head Start
and Head Start)
19176 Northrop St.
Detroit, MI 482196.

Mckenny Community Center
(Early Head Start)
19740 Burt Road
Detroit, MI 48219

Seven Mile (Early Head Start
and Head Start)
13735 W. Seven Mile Road
Detroit, MI 482357

St. Suzanne (Early Head Start
and Head Start)
19321 West Chicago St.
Detroit, MI 48228

Employment Services

1.) The Career Center
24424 W. McNichols Rd.
Detroit, MI 48219

2.) The Career Center
15400 W. McNichols Rd.
Detroit, MI 48219

CARF ACCREDITED

Commission on Accreditation of Rehabilitation Facilities

Assertive Community Treatment
Mental Health (Adults)

**Case Management/
Services Coordination**
Mental Health (adults)
Mental Health (children and adolescents)

Community Employment Services
Employment Supports
Job Development

Community Integration
Psychosocial Rehabilitation (adults)

Crisis Prevention
Mental Health (adults)

Integrated Behavioral Health/Primary Care
Comprehensive Care (adults)

Outpatient Treatment
Integrated: aod/mh (adults)
Integrated: aod/mh (children and adolescents)
Integrated: idd/mental health (adults)
Integrated: idd/mental health (children and adolescents)
Mental health (adults)
Mental health (early childhood and adolescents)

Supported Living
Mental Health (Adults)

Services for Children and Youth
Early Intervention Services

